Hope Chiropractic - Communication Privacy Policy

Effective Date: 1/1/2025

At Hope Chiropractic , we are committed to protecting the privacy and confidentiality of your personal information. This Communication Privacy Policy outlines how we collect, use, disclose, and safeguard your communication-related data. By engaging with our services, you agree to the terms outlined in this policy.

1. Information We Collect:

- Contact Information: We may collect your name, email address, phone number, and other contact details when you communicate with us.

- Communication Content: We may collect information related to your communication with us, including emails, messages, and other forms of communication.

2. How We Use Your Information:

- Communication Processing: We use your contact information to communicate with you and respond to your inquiries, requests, or concerns.

- Service-related Communications: We may send you service-related announcements, updates, and administrative messages.

- Improving Services: Your communication data may be used to analyze trends, track user interactions, and improve our services.

3. Information Sharing and Disclosure:

- Third-Party Service Providers: We may engage third-party service providers to assist with communication services. These providers are contractually obligated to maintain the confidentiality and security of your information.

- Legal Requirements: We may disclose your information if required by law, regulation, or legal process.

4. Security Measures:

- Data Security: We implement reasonable security measures to protect against unauthorized access, disclosure, alteration, or destruction of your information.

5. Your Choices:

- Opting Out: You may choose not to receive non-essential communications from us by following the opt-out instructions included in the communication.

6. Information Protection:

- No Sale or Distribution: Your information will not be sold or distributed to third parties for marketing purposes.

7. Contact Information:

Hope Chiropractic
1776 Laskin Rd.
Virginia Beach, VA 23454
Email: hopechiropractic757@gmail.com
Phone: (757) 354-1577

8. SMS Messaging Terms & Conditions:

At Hope Chiropractic, you can opt-in to receive text message notifications.

About these notifications:

- Notifications may include appointment reminders, updates, and other information related to the services provided by Hope Chiropractic.
- Messaging frequency varies.
- Standard messaging rates and data charges may apply.
- I can opt-out of receiving these SMS messages at any time by replying 'STOP' or by contacting Hope Chiropractic directly.
- I can text 'HELP or OPTIONS' for help information.

9. Consent:

- By engaging with our services and communicating with us, you consent to the collection, use, and disclosure of your information as described in this Communication Privacy Policy.